



ESSEX LIBRARY
ASSOCIATION

Introducing the 'E'-brary

During the Covid-19 pandemic, Essex Library has been adding new online services and expanding existing ones, while getting ready for facility re-opening. Here are just some of the improvements.

WHAT WE DID BEFORE COVID-19...



Collection of 35,000
physical items &
29,750 electronic
items

36 magazines and
newspapers in
printed format

4 week check-out for
most books

AND ARE ALSO DOING NOW...



44,388 electronic
items (38,450 with
simultaneous
borrowing)

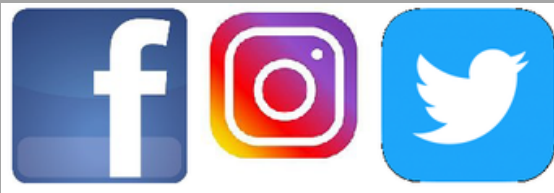
126 magazines and
newspapers in
electronic format via
RB Digital*

Automatic renewal of
items checked out
before March 13;
waiver of fines until
building re-opening

Monthly Elations and
What to Read Watch
& Do Next newsletters

3,345 website visits a
month

An average of 8 social
media posts a week
across 3 channels



Monthly Elations and
What to Read Watch
& Do Next newsletters
distributed to 2,367
recipients

3,773 website visits a
month

An average of 33
social media posts a
week across 3
channels for 1,795
followers

2020 Census links on patron
computers in the facility



9 Museum Passes available to
borrow

2020 Census link on
library website and
social media

'Virtual' museum and
archival visits via
social media

Library cards issued
in person only - with
proof of residency

Library cards issued
via email, mail, or
phone - with proof of
residency

Job placement
resources via
JobNow!

Free notary services
in person

Passport acceptance
by appointment &
printed tax forms

Job placement resources
via JobNow! &
ReferenceUSA*

Free online notary services

Links to online passport
and tax services

Free access to
Ancestry.com Library
Edition within the
facility

Digital streaming of
movies and concerts via
IndieFlix & Acorn TV

37 databases



Free access to
Ancestry.com Library
Edition* from
anywhere, online

Digital streaming of
movies and concerts
via IndieFlix*, Acorn
TV* and Hoopla!*

37 databases plus
centralized StayHome
& Coronavirus
resource pages

Reference services in
person, by phone,
and via email during
facility hours only

Tech support in
person

Reference services by phone,
email, and video conference,
Monday-Saturday from
10:00 a.m. - 6:00 p.m.

Virtual tech support during
reference hours

1:1 support for Kindle and e-
book downloads by a librarian

Conference room
and Program room
meeting spaces
available to area non-
profits, free during
library hours

Zoom* virtual meeting
spaces available to area
non-profits - free 24/7

1:1 Zoom conference
training by appointment

Weekly story times
for toddlers and
infants, with
caregivers

Weekly Zoom story
times for toddlers
and infants, with
caregivers



An average of 5 weekly
programs at the library
building

An average of 5
weekly programs via
Zoom

Self-moderated book
discussions at the library

Staff moderated book
discussions via Zoom

Director moderated monthly
discussions for American
History and Essex Meadows
book groups

Director moderated
monthly discussions
via Zoom for
American History,
Essex Meadows &
Classics book groups

We can't wait to do these things again...

Work with the Friends of the Library on book sales and special events

Safely process returned items via our outside Book Drop

Host 5,000 library facility visits each month

Circulate items from our physical collection, plus lend materials via InterLibrary Loan, State of Connecticut DeliverIt! and Libraries Online consortium partners

Find us online at yoursessexlibrary.org or at 860-767-1560

Thank you for your support!

...and we plan to continue most of our 'Covid services' too!

Free Wi-Fi in our building & parking lot

Special edition and regular Reader's Advisories in print and e-formats

Regular surveys to discover new ways we can help

Ongoing cost-effective professional development for staff (online and in-person)

Director and librarian representation and advocacy for Essex Library at the local, state, and national levels



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*RB Digital/Overdrive Advantage with IndieFlix, Qello, & AcornTV, plus Zoom, Reference USA, and JobNow services are provided by Essex Library for both Essex & Ivoryton Library cardholders; Hoopla is provided to Essex Library cardholders courtesy of Ivoryton Library.